Value of Residential New Homes Constructed  Total Residential Permits (AT/TD)  Total Number of Permits Issued  % permits reviewed within 10 days  Total Permit Revenue/Plan Review Fee  \$351,144.17  Total Number of Inspections Performed  PUBLIC WORKS  # of water leaks/breaks from main line  # of sewer related issues  # of weather events affecting streets or stormwater  # of issues found at the 17 improved Parks for non-routine repair or maintenance  6  Total # of gallons of water pumped from wells per quarter  Average number of comm/residential complaints per week  3  PUBLIC SAFETY  FIRE - Number of Fire/Rescue/EMS Responses:  FIRE - Number of Fire/Rescue Per 1,000 Residents:  FIRE - Average Fire/Rescue Per 1,000 Residents:  FIRE - Average Alarm to Enroute time in minutes:  FIRE - Average Alarm to Enroute time in minutes:  FIRE - Average Alarm to Enroute time in minutes:  FIRE - Staffed turnout time within 90 seconds (Fire/Rescue) %:  FIRE - Staffed turnout time within 60 seconds (EMS) %:  Sheriff Department - Quality of Life calls  Yellic calls  Seconds (EMS) %:  Sheriff Department - Quality of Life calls	2Q 23  41  52339  3  5  101  4  \$23,844,299.00  \$20,328,479.00  72  674  /166, 94%  \$641,994.94  2519  4  0  2  39  149,176,000  5		4Q 23	53 100438 11 9 209 19 \$26,344,299.00 \$35,707,293.00 119 954 94.00% \$993,139.11 3925 11 2 33 45 191,577,000 8	2022 147 88.00% 470 470 \$25,189,354.00 \$69,557,246.00 200 2571 90.00% \$2,403,176.96 9377 13 6 29 85 400,090,000 4	n/a n/a n/a n/a n/a n/a  n/a  state the state that
ADMINISTRATION   Licenses & Permits   12   12   12   12   13   13   14   15   15   15   15   15   15   15	41 52339 3 5 101 4 \$23,844,299.00 \$20,328,479.00 72 674 1/166, 94% \$641,994.94 2519 4 0 2 39 149,176,000			53 100438 11 9 209 19 \$26,344,299.00 \$35,707,293.00 119 954 94.00% \$993,139.11 3925 11 2 33 45 191,577,000	147  88.00%  470  470  \$25,189,354.00 \$69,557,246.00 200 2571 90.00% \$2,403,176.96 9377  13 6 29 85 400,090,000	n/a n/a n/a n/a n/a n/a  n/a  state of the s
Licenses & Permits  Communications metric  A8099  Recruitments Open  Recruitments Closed  4  Council Agenda Items processed  Data/Information Requests  BUILDING  Value of Commercial/MF Projects Constructed  \$2,500,000.00  \$2  Value of Residential New Homes Constructed  \$15,378,814.00  \$2  Value of Residential Permits (AT/TD)  47  Total Number of Permits Issued  \$280  \$9 permits reviewed within 10 days  70 tall Permit Revenue/Plan Review Fee  \$351,144.17  Total Number of Inspections Performed  PUBLIC WORKS  # of water leaks/breaks from main line  # of sewer related issues  # of weather events affecting streets or stormwater  # of issues found at the 17 improved Parks for non-routine repair or maintenance  6 Total # of gallons of water pumped from wells per quarter  40,401,000  40  Average number of Fire/Rescue/EMS Responses:  FIRE - Number of Fire/Rescue/EMS Responses:  FIRE - Number of Fire/Rescue Per 1,000 Residents:  FIRE - Average Fire/Rescue Per 1,000 Residents:  FIRE - Staffed turnout time within 90 seconds (Fire/Rescue) %:  FIRE - Staffed turnout time within 90 seconds (Fire/Rescue) %:  FIRE - Staffed turnout time within 60 seconds (Fire/Rescue) %:  FIRE - Staffed turnout time within 60 seconds (Fire/Rescue) %:  Y  FIRE - Staffed turnout time within 60 seconds (Fire/Rescue) %:  Y  FIRE - Staffed turnout time within 60 seconds (Fire/Rescue) %:  Y  FIRE - Staffed turnout time within 60 seconds (Fire/Rescue) %:  Y  FIRE - Staffed turnout time within 60 seconds (Fire/Rescue) %:  Y  FIRE - Staffed turnout time within 60 seconds (	52339 3 3 5 101 4 \$23,844,299.00 \$20,328,479.00 72 674 /166, 94% \$641,994.94 2519 4 0 2 39 149,176,000			100438 11 9 209 19 \$26,344,299.00 \$35,707,293.00 119 954 94.00% \$993,139.11 3925 11 2 33 45 191,577,000	88.00%  470  470  \$25,189,354.00 \$69,557,246.00 200 2571 90.00% \$2,403,176.96 9377  13 6 29 85 400,090,000	n/a n/a n/a n/a  n/a  n/a  12,547,473.00 \$100,189,316.00 297 1499 Incomplete data \$2,093,835.50 10060  n/a n/a n/a n/a n/a n/a
Licenses & Permits  Communications metric  Recruitments Open  Recruitments Closed  4  Council Agenda Items processed  Data/Information Requests  BUILDING  Value of Commercial/MF Projects Constructed  \$2,500,000.00  \$2  Value of Residential New Homes Constructed  \$15,378,814.00  \$2  Value of Residential Permits (AT/TD)  Total Number of Permits Issued  % permits reviewed within 10 days  % permits reviewed within 10 days  Total Number of Inspections Performed  PUBLIC WORKS  # of water leaks/breaks from main line  # of sewer related issues  # of water leaks/breaks from main line  # of sewer related issues  # of water vevents affecting streets or stormwater  # of issues found at the 17 improved Parks for non-routine repair or maintenance  6  Total # of gallons of water pumped from wells per quarter  Average number of Fire/Rescue/EMS Responses:  FIRE - Number of Fire/Rescue/EMS Responses:  FIRE - Number of Fire/Rescue Per 1,000 Residents:  FIRE - Average EMS Incidents per 1,000 Residents:  FIRE - Average Fire/Rescue Per 1,000 Residents:  FIRE - Staffed turnout time within 90 seconds (Fire/Rescue) %:  FIRE - Staffed turnout time within 90 seconds (Fire/Rescue) %:  Y  FIRE - Staffed turnout time within 90 seconds (Fire/Rescue) %:  Y  FIRE - Staffed turnout time within 60 seconds (EMS) %:  Y  Sheriff Department - Crime calls  Sheriff Department - Crime calls  Sheriff Department - Cuality of Life calls	52339 3 3 5 101 4 \$23,844,299.00 \$20,328,479.00 72 674 /166, 94% \$641,994.94 2519 4 0 2 39 149,176,000			100438 11 9 209 19 \$26,344,299.00 \$35,707,293.00 119 954 94.00% \$993,139.11 3925 11 2 33 45 191,577,000	88.00%  470  470  \$25,189,354.00 \$69,557,246.00 200 2571 90.00% \$2,403,176.96 9377  13 6 29 85 400,090,000	n/a n/a n/a n/a  n/a  n/a  12,547,473.00 \$100,189,316.00 297 1499 Incomplete data \$2,093,835.50 10060  n/a n/a n/a n/a n/a n/a
Communications metric 48099 Recruitments Open 8 Recruitments Closed 4 Recruitments Closed 108 Data/Information Requests 108 Data/Information Requests 15  BUILDING Value of Commercial/MF Projects Constructed \$2,500,000.00 \$2 Value of Residential New Homes Constructed \$15,378,814.00 \$2 Total Residential Permits (AT/TD) 47 Total Number of Permits Issued 280 % permits reviewed within 10 days 95%/10,393 156/1 Total Permit Revenue/Plan Review Fee \$351,144.17 Total Number of Inspections Performed 1406  PUBLIC WORKS # of water leaks/breaks from main line 7 # of sewer related issues 2 # of weather events affecting streets or stormwater 31 # of issues found at the 17 improved Parks for non-routine repair or maintenance 6 Total # of gallons of water pumped from wells per quarter 42,401,000 14 Average number of comm/residential complaints per week 3  PUBLIC SAFETY FIRE - Number of Fire Inspections: 114 FIRE - Number of Fire Rescue/EMS Responses: 213 FIRE - Number of Fire Inspections: 10.75 FIRE - Average EMS Incidents per 1,000 Residents: 10.75 FIRE - Average EMS Incidents per 1,000 Residents: 10.75 FIRE - Average Alarm to Enroute time in minutes: 2.15 FIRE - Staffed turnout time within 90 seconds (Fire/Rescue) %: Y FIRE - Staffed turnout time within 90 seconds (Fire/Rescue) %: Y FIRE - Staffed turnout time within 60 seconds (EMS) %: Y Sheriff Department - Crime calls Sheriff Department - Cquality of Life calls	52339 3 3 5 101 4 \$23,844,299.00 \$20,328,479.00 72 674 /166, 94% \$641,994.94 2519 4 0 2 39 149,176,000			100438 11 9 209 19 \$26,344,299.00 \$35,707,293.00 119 954 94.00% \$993,139.11 3925 11 2 33 45 191,577,000	88.00%  470  470  \$25,189,354.00 \$69,557,246.00 200 2571 90.00% \$2,403,176.96 9377  13 6 29 85 400,090,000	n/a n/a n/a n/a  n/a  n/a  12,547,473.00 \$100,189,316.00 297 1499 Incomplete data \$2,093,835.50 10060  n/a n/a n/a n/a n/a n/a
Recruitments Open Recruitments Closed Recruitments Closed A Council Agenda Items processed Data/Information Requests Data/Information Requests SUILDING Value of Commercial/MF Projects Constructed Value of Residential New Homes Constructed Value of Residential New Homes Constructed Value of Residential Permits (AT/TD) Value of Residential Permits (AT/TD) Value of Residential Permits (AT/TD) Value of Residential Permits (SAT/TD) Value of Residential Revenue/Plan Review Fee Value of Valu	3 5 101 4 \$23,844,299.00 \$20,328,479.00 72 674 /166, 94% \$641,994.94 2519 4 0 2 39 149,176,000			11 9 209 19 \$26,344,299.00 \$35,707,293.00 119 954 94.00% \$993,139.11 3925 11 2 33 45 191,577,000	470 470 \$25,189,354.00 \$69,557,246.00 200 2571 90.00% \$2,403,176.96 9377 13 6 29 85 400,090,000	n/a  n/a  n/a  n/a  \$12,547,473.00  \$100,189,316.00  297  1499  Incomplete data  \$2,093,835.50  10060  n/a  n/a  n/a  n/a  n/a  n/a
Recruitments Closed Council Agenda Items processed Data/Information Requests BUILDING Value of Commercial/MF Projects Constructed \$2,500,000.00 \$2 Value of Residential New Homes Constructed \$15,378,814.00 \$2 Value of Residential Permits (AT/TD) 47 Total Number of Permits Issued \$280 \$ permits reviewed within 10 days 95%/103,93 156/1 Total Permit Revenue/Plan Review Fee \$351,144.17 Total Number of Inspections Performed 1406  PUBLIC WORKS # of water leaks/breaks from main line # of sewer related issues 2 # of weather events affecting streets or stormwater # of issues found at the 17 improved Parks for non-routine repair or maintenance 6 Total # of gallons of water pumped from wells per quarter Average number of comm/residential complaints per week 3 PUBLIC SAFETY FIRE - Number of Fire/Rescue/EMS Responses: 114 FIRE - Average Fire/Rescue Per 1,000 Residents: 10.75 FIRE - Average EMS Incidents per 1,000 Residents: 10.75 FIRE - Average Alarm to Arrival time in minutes: 17.57 FIRE - Staffed turnout time within 90 seconds (EMS) %: 189 Sheriff Department - Crime calls 89 Sheriff Department - Quality of Life calls	\$23,844,299.00 \$20,328,479.00 72 674 /166, 94% \$641,994.94 2519 4 0 2 39 149,176,000			9 209 19 \$26,344,299.00 \$35,707,293.00 119 954 94.00% \$993,139.11 3925 11 2 33 45 191,577,000	470 470 \$25,189,354.00 \$69,557,246.00 200 2571 90.00% \$2,403,176.96 9377 13 6 29 85 400,090,000	n/a n/a n/a  \$12,547,473.00 \$100,189,316.00 297 1499 Incomplete data \$2,093,835.50 10060  n/a n/a n/a n/a n/a n/a
Council Agenda Items processed  Data/Information Requests  BUILDING  Value of Commercial/MF Projects Constructed  Value of Residential New Homes Constructed  Value of Residential New Homes Constructed  \$2,500,000.00  \$2  Total Residential Permits (AT/TD)  Total Number of Permits Issued  \$280  % permits reviewed within 10 days  Total Permit Revenue/Plan Review Fee  Total Number of Inspections Performed  PUBLIC WORKS  # of water leaks/breaks from main line  # of sewer related issues  # of weather events affecting streets or stormwater  # of issues found at the 17 improved Parks for non-routine repair or maintenance  for a formal # of gallons of water pumped from wells per quarter  Average number of comm/residential complaints per week  3 PUBLIC SAFETY  FIRE - Number of Fire/Rescue/EMS Responses:  FIRE - Number of Fire/Rescue/EMS Responses:  FIRE - Average Fire/Rescue Per 1,000 Residents:  FIRE - Average Alarm to Enroute time in minutes:  FIRE - Average Alarm to Enroute time in minutes:  FIRE - Staffed turnout time within 90 seconds (Fire/Rescue) %:  FIRE - Staffed turnout time within 90 seconds (EMS) %:  Sheriff Department - Quality of Life calls  109	\$23,844,299.00 \$20,328,479.00 72 674 /166, 94% \$641,994.94 2519 4 0 2 39 149,176,000			209 19 \$26,344,299.00 \$35,707,293.00 119 954 94.00% \$993,139.11 3925 11 2 33 45 191,577,000	\$25,189,354.00 \$69,557,246.00 200 2571 90.00% \$2,403,176.96 9377 13 6 29 85 400,090,000	n/a \$12,547,473.00 \$100,189,316.00 297 1499 Incomplete data \$2,093,835.50 10060 n/a n/a n/a n/a n/a
Data/Information Requests    Data/Information Requests   15	\$23,844,299.00 \$20,328,479.00 72 674 /166, 94% \$641,994.94 2519 4 0 2 39 149,176,000			\$26,344,299.00 \$35,707,293.00 119 954 94.00% \$993,139.11 3925 11 2 33 45 191,577,000	\$25,189,354.00 \$69,557,246.00 200 2571 90.00% \$2,403,176.96 9377 13 6 29 85 400,090,000	n/a \$12,547,473.00 \$100,189,316.00 297 1499 Incomplete data \$2,093,835.50 10060 n/a n/a n/a n/a n/a
BUILDING  Value of Commercial/MF Projects Constructed  \$2,500,000.00 \$2  Value of Residential New Homes Constructed \$15,378,814.00 \$2  Total Residential Permits (AT/TD) 47  Total Number of Permits Issued \$280  % permits reviewed within 10 days 95%/103,93 156/1  Total Permit Revenue/Plan Review Fee \$351,144.17  Total Number of Inspections Performed 1406  PUBLIC WORKS # of water leaks/breaks from main line # of sewer related issues 2 # of weather events affecting streets or stormwater # of issues found at the 17 improved Parks for non-routine repair or maintenance 6 Total # of gallons of water pumped from wells per quarter Average number of comm/residential complaints per week 3  PUBLIC SAFETY FIRE - Number of Fire/Rescue/EMS Responses: 114  FIRE - Average Fire/Rescue Per 1,000 Residents: FIRE - Average EMS Incidents per 1,000 Residents: FIRE - Average Alarm to Enroute time in minutes: FIRE - Average Alarm to Enroute time in minutes: FIRE - Staffed turnout time within 90 seconds (Fire/Rescue) %: FIRE - Staffed turnout time within 60 seconds (EMS) %: Sheriff Department - Crime calls Sheriff Department - Quality of Life calls	\$20,328,479.00 72 674 /166, 94% \$641,994.94 2519 4 0 2 39 149,176,000			\$26,344,299.00 \$35,707,293.00 119 954 94.00% \$993,139.11 3925 11 2 33 45 191,577,000	\$25,189,354.00 \$69,557,246.00 200 2571 90.00% \$2,403,176.96 9377 13 6 29 85 400,090,000	\$12,547,473.00 \$100,189,316.00 297 1499 Incomplete data \$2,093,835.50 10060 n/a n/a n/a n/a
Value of Commercial/MF Projects Constructed  \$2,500,000.00 \$2 Value of Residential New Homes Constructed  \$15,378,814.00 \$2 Total Residential Permits (AT/TD)  Total Residential Permits (ST/TD)  Total Number of Permits Issued  \$280  \$\$ permits reviewed within 10 days  \$7 permits reviewed within 10 days  Total Permit Revenue/Plan Review Fee  \$351,144.17  Total Number of Inspections Performed  PUBLIC WORKS  # of water leaks/breaks from main line  # of sewer related issues  # of weather events affecting streets or stormwater  # of issues found at the 17 improved Parks for non-routine repair or maintenance  6  Total # of gallons of water pumped from wells per quarter  Average number of comm/residential complaints per week  3  PUBLIC SAFETY  FIRE - Number of Fire/Rescue/EMS Responses:  \$114  FIRE - Average Fire/Rescue Per 1,000 Residents:  \$10.75  FIRE - Average Alarm to Enroute time in minutes:  \$10.75  FIRE - Average Alarm to Enroute time in minutes:  \$10.75  FIRE - Staffed turnout time within 90 seconds (Fire/Rescue) %:  Y  Sheriff Department - Crime calls  \$9  Sheriff Department - Quality of Life calls	\$20,328,479.00 72 674 /166, 94% \$641,994.94 2519 4 0 2 39 149,176,000			\$35,707,293.00 119 954 94.00% \$993,139.11 3925 11 2 33 45 191,577,000	\$69,557,246.00 200 2571 90.00% \$2,403,176.96 9377 13 6 29 85 400,090,000	\$100,189,316.00 297 1499 Incomplete data \$2,093,835.50 10060  n/a n/a n/a n/a n/a n/a
Value of Residential New Homes Constructed  \$15,378,814.00 \$2 Total Residential Permits (AT/TD)  Total Residential Permits (AT/TD)  Total Number of Permits Issued  \$280  \$permits reviewed within 10 days  Total Permit Revenue/Plan Review Fee  \$351,144.17  Total Number of Inspections Performed  PUBLIC WORKS  # of water leaks/breaks from main line  # of sewer related issues  # of weather events affecting streets or stormwater  # of issues found at the 17 improved Parks for non-routine repair or maintenance  for total # of gallons of water pumped from wells per quarter  Average number of comm/residential complaints per week  3  PUBLIC SAFETY  FIRE - Number of Fire/Rescue/EMS Responses:  FIRE - Number of Fire Inspections:  FIRE - Average EMS Incidents per 1,000 Residents:  fire - Average Fire/Rescue Per 1,000 Residents:  FIRE - Average Alarm to Enroute time in minutes:  FIRE - Average Alarm to Enroute time in minutes:  FIRE - Staffed turnout time within 90 seconds (Fire/Rescue) %:  FIRE - Staffed turnout time within 60 seconds (EMS) %:  Sheriff Department - Quality of Life calls  Sheriff Department - Quality of Life calls	\$20,328,479.00 72 674 /166, 94% \$641,994.94 2519 4 0 2 39 149,176,000			\$35,707,293.00 119 954 94.00% \$993,139.11 3925 11 2 33 45 191,577,000	\$69,557,246.00 200 2571 90.00% \$2,403,176.96 9377 13 6 29 85 400,090,000	\$100,189,316.00 297 1499 Incomplete data \$2,093,835.50 10060  n/a n/a n/a n/a n/a n/a
Total Residential Permits (AT/TD)  Total Number of Permits Issued  % permits reviewed within 10 days  % permits reviewed within 10 days  Total Permit Revenue/Plan Review Fee  \$351,144.17  Total Number of Inspections Performed  PUBLIC WORKS  # of water leaks/breaks from main line  # of sewer related issues  # of water events affecting streets or stormwater  # of issues found at the 17 improved Parks for non-routine repair or maintenance  Total # of gallons of water pumped from wells per quarter  Average number of comm/residential complaints per week  3  PUBLIC SAFETY  FIRE - Number of Fire/Rescue/EMS Responses:  FIRE - Number of Fire/Rescue/EMS Responses:  114  FIRE - Average Fire/Rescue Per 1,000 Residents:  FIRE - Average EMS Incidents per 1,000 Residents:  FIRE - Average Alarm to Enroute time in minutes:  FIRE - Average Alarm to Enroute time in minutes:  FIRE - Staffed turnout time within 90 seconds (Fire/Rescue) %:  Y  FIRE - Staffed turnout time within 60 seconds (EMS) %:  Sheriff Department - Crime calls  89  Sheriff Department - Quality of Life calls	72 674 7/166, 94% \$641,994.94 2519 4 0 2 39 149,176,000			119 954 94.00% \$993,139.11 3925 11 2 33 45 191,577,000	200 2571 90.00% \$2,403,176.96 9377 13 6 29 85 400,090,000	297 1499 Incomplete data \$2,093,835.50 10060 n/a n/a n/a n/a n/a
Total Number of Permits Issued  % permits reviewed within 10 days  % permits reviewed within 10 days  Total Permit Revenue/Plan Review Fee  \$351,144.17  Total Number of Inspections Performed  PUBLIC WORKS  # of water leaks/breaks from main line  # of sewer related issues  # of weather events affecting streets or stormwater  # of issues found at the 17 improved Parks for non-routine repair or maintenance  Total # of gallons of water pumped from wells per quarter  Average number of comm/residential complaints per week  PUBLIC SAFETY  FIRE - Number of Fire/Rescue/EMS Responses:  114  FIRE - Average Fire/Rescue Per 1,000 Residents:  FIRE - Average Fire/Rescue Per 1,000 Residents:  116  FIRE - Average Alarm to Enroute time in minutes:  FIRE - Average Alarm to Enroute time in minutes:  FIRE - Staffed turnout time within 90 seconds (Fire/Rescue) %:  Y  FIRE - Staffed turnout time within 60 seconds (EMS) %:  Sheriff Department - Quality of Life calls  109	674 1/166, 94% \$641,994.94 2519 4 0 2 39 149,176,000			954 94.00% \$993,139.11 3925 11 2 33 45 191,577,000	2571 90.00% \$2,403,176.96 9377 13 6 29 85 400,090,000	1499 Incomplete data \$2,093,835.50 10060  n/a n/a n/a n/a n/a n/a n/a
% permits reviewed within 10 days Total Permit Revenue/Plan Review Fee \$351,144.17  Total Number of Inspections Performed  PUBLIC WORKS  # of water leaks/breaks from main line # of sewer related issues # of weather events affecting streets or stormwater # of issues found at the 17 improved Parks for non-routine repair or maintenance Total # of gallons of water pumped from wells per quarter Average number of comm/residential complaints per week  PUBLIC SAFETY FIRE - Number of Fire/Rescue/EMS Responses: FIRE - Number of Fire/Rescue Per 1,000 Residents: FIRE - Average Fire/Rescue Per 1,000 Residents: FIRE - Average Alarm to Enroute time in minutes: FIRE - Staffed turnout time within 90 seconds (Fire/Rescue) %: FIRE - Staffed turnout time within 60 seconds (EMS) %: Sheriff Department - Quality of Life calls  109	/166, 94% \$641,994.94 2519 4 0 2 39 149,176,000			94.00% \$993,139.11 3925 11 2 33 45 191,577,000	90.00% \$2,403,176.96 9377 13 6 29 85 400,090,000	Incomplete data \$2,093,835.50 10060 n/a n/a n/a n/a n/a
Total Permit Revenue/Plan Review Fee  \$351,144.17  Total Number of Inspections Performed  PUBLIC WORKS  # of water leaks/breaks from main line  # of sewer related issues  # of weather events affecting streets or stormwater  # of issues found at the 17 improved Parks for non-routine repair or maintenance  for allons of water pumped from wells per quarter  Average number of comm/residential complaints per week  PUBLIC SAFETY  FIRE - Number of Fire/Rescue/EMS Responses:  FIRE - Number of Fire/Rescue/EMS Responses:  114  FIRE - Average Fire/Rescue Per 1,000 Residents:  FIRE - Average EMS Incidents per 1,000 Residents:  FIRE - Average Alarm to Enroute time in minutes:  FIRE - Staffed turnout time within 90 seconds (Fire/Rescue) %:  FIRE - Staffed turnout time within 60 seconds (EMS) %:  Sheriff Department - Crime calls  Sheriff Department - Quality of Life calls	\$641,994.94 2519 4 0 2 39 149,176,000			\$993,139.11 3925 11 2 33 45 191,577,000	\$2,403,176.96 9377 13 6 29 85 400,090,000	\$2,093,835.50 10060 n/a n/a n/a n/a n/a
Total Number of Inspections Performed  PUBLIC WORKS  # of water leaks/breaks from main line  # of sewer related issues  # of weather events affecting streets or stormwater  # of issues found at the 17 improved Parks for non-routine repair or maintenance  Total # of gallons of water pumped from wells per quarter  Average number of comm/residential complaints per week  PUBLIC SAFETY  FIRE - Number of Fire/Rescue/EMS Responses:  114  FIRE - Number of Fire Inspections:  114  FIRE - Average Fire/Rescue Per 1,000 Residents:  FIRE - Average EMS Incidents per 1,000 Residents:  10.75  FIRE - Average Alarm to Enroute time in minutes:  115  FIRE - Staffed turnout time within 90 seconds (Fire/Rescue) %:  Y  Sheriff Department - Crime calls  Sheriff Department - Quality of Life calls	2519 4 0 2 39 149,176,000			3925 11 2 33 45 191,577,000	9377 13 6 29 85 400,090,000	10060 n/a n/a n/a n/a n/a
# of water leaks/breaks from main line	4 0 2 39 149,176,000			11 2 33 45 191,577,000	13 6 29 85 400,090,000	n/a n/a n/a n/a n/a
# of water leaks/breaks from main line # of sewer related issues # of weather events affecting streets or stormwater # of issues found at the 17 improved Parks for non-routine repair or maintenance  Total # of gallons of water pumped from wells per quarter  Average number of comm/residential complaints per week  PUBLIC SAFETY FIRE - Number of Fire/Rescue/EMS Responses:  114 FIRE - Number of Fire Inspections:  114 FIRE - Average Fire/Rescue Per 1,000 Residents:  6.08 FIRE - Average EMS Incidents per 1,000 Residents:  10.75 FIRE - Average Alarm to Enroute time in minutes:  7.57 FIRE - Staffed turnout time within 90 seconds (Fire/Rescue) %:  FIRE - Staffed turnout time within 60 seconds (EMS) %:  Sheriff Department - Crime calls  Sheriff Department - Quality of Life calls	0 2 39 149,176,000			2 33 45 191,577,000	6 29 85 400,090,000	n/a n/a n/a n/a
# of sewer related issues  # of weather events affecting streets or stormwater  # of issues found at the 17 improved Parks for non-routine repair or maintenance  Total # of gallons of water pumped from wells per quarter  Average number of comm/residential complaints per week  3  PUBLIC SAFETY  FIRE - Number of Fire/Rescue/EMS Responses:  213  FIRE - Number of Fire Inspections:  114  FIRE - Average Fire/Rescue Per 1,000 Residents:  6.08  FIRE - Average EMS Incidents per 1,000 Residents:  10.75  FIRE - Average Alarm to Enroute time in minutes:  7.57  FIRE - Staffed turnout time within 90 seconds (Fire/Rescue) %:  Y  Sheriff Department - Crime calls  Sheriff Department - Quality of Life calls	0 2 39 149,176,000			2 33 45 191,577,000	6 29 85 400,090,000	n/a n/a n/a n/a
# of issues found at the 17 improved Parks for non-routine repair or maintenance  Total # of gallons of water pumped from wells per quarter  Average number of comm/residential complaints per week  3  PUBLIC SAFETY  FIRE - Number of Fire/Rescue/EMS Responses:  5114  FIRE - Number of Fire Inspections:  114  FIRE - Average Fire/Rescue Per 1,000 Residents:  6.08  FIRE - Average EMS Incidents per 1,000 Residents:  10.75  FIRE - Average Alarm to Enroute time in minutes:  7.57  FIRE - Staffed turnout time within 90 seconds (Fire/Rescue) %:  FIRE - Staffed turnout time within 60 seconds (EMS) %:  Sheriff Department - Crime calls  Sheriff Department - Quality of Life calls	39 149,176,000			45 191,577,000	85 400,090,000	n/a n/a n/a n/a
# of issues found at the 17 improved Parks for non-routine repair or maintenance  Total # of gallons of water pumped from wells per quarter  Average number of comm/residential complaints per week  3  PUBLIC SAFETY  FIRE - Number of Fire/Rescue/EMS Responses:  5114  FIRE - Number of Fire Inspections:  114  FIRE - Average Fire/Rescue Per 1,000 Residents:  6.08  FIRE - Average EMS Incidents per 1,000 Residents:  10.75  FIRE - Average Alarm to Enroute time in minutes:  7.57  FIRE - Staffed turnout time within 90 seconds (Fire/Rescue) %:  FIRE - Staffed turnout time within 60 seconds (EMS) %:  Sheriff Department - Crime calls  Sheriff Department - Quality of Life calls	39 149,176,000			45 191,577,000	85 400,090,000	n/a n/a
Average number of comm/residential complaints per week  PUBLIC SAFETY  FIRE - Number of Fire/Rescue/EMS Responses:  213  FIRE - Number of Fire Inspections:  114  FIRE - Average Fire/Rescue Per 1,000 Residents:  6.08  FIRE - Average EMS Incidents per 1,000 Residents:  10.75  FIRE - Average Alarm to Enroute time in minutes:  2.15  FIRE - Average Alarm to Arrival time in minutes:  7.57  FIRE - Staffed turnout time within 90 seconds (Fire/Rescue) %:  Y  Sheriff Department - Crime calls  89  Sheriff Department - Quality of Life calls	-, -,				,,	, -
PUBLIC SAFETY  FIRE - Number of Fire/Rescue/EMS Responses:  FIRE - Number of Fire Inspections:  FIRE - Average Fire/Rescue Per 1,000 Residents:  FIRE - Average EMS Incidents per 1,000 Residents:  FIRE - Average EMS Incidents per 1,000 Residents:  FIRE - Average Alarm to Enroute time in minutes:  FIRE - Average Alarm to Arrival time in minutes:  FIRE - Staffed turnout time within 90 seconds (Fire/Rescue) %:  FIRE - Staffed turnout time within 60 seconds (EMS) %:  Sheriff Department - Crime calls  Sheriff Department - Quality of Life calls	5			8	4	n/a
FIRE - Number of Fire/Rescue/EMS Responses:  FIRE - Number of Fire Inspections:  FIRE - Average Fire/Rescue Per 1,000 Residents:  FIRE - Average EMS Incidents per 1,000 Residents:  FIRE - Average EMS Incidents per 1,000 Residents:  FIRE - Average Alarm to Enroute time in minutes:  FIRE - Average Alarm to Arrival time in minutes:  FIRE - Staffed turnout time within 90 seconds (Fire/Rescue) %:  FIRE - Staffed turnout time within 60 seconds (EMS) %:  Sheriff Department - Crime calls  Sheriff Department - Quality of Life calls						
FIRE - Number of Fire Inspections:  FIRE - Average Fire/Rescue Per 1,000 Residents:  FIRE - Average EMS Incidents per 1,000 Residents:  FIRE - Average Alarm to Enroute time in minutes:  FIRE - Average Alarm to Arrival time in minutes:  FIRE - Staffed turnout time within 90 seconds (Fire/Rescue) %:  FIRE - Staffed turnout time within 60 seconds (EMS) %:  Sheriff Department - Crime calls  Sheriff Department - Quality of Life calls						
FIRE - Average Fire/Rescue Per 1,000 Residents:  FIRE - Average EMS Incidents per 1,000 Residents:  FIRE - Average EMS Incidents per 1,000 Residents:  FIRE - Average Alarm to Enroute time in minutes:  FIRE - Average Alarm to Arrival time in minutes:  FIRE - Staffed turnout time within 90 seconds (Fire/Rescue) %:  FIRE - Staffed turnout time within 60 seconds (EMS) %:  Sheriff Department - Crime calls  Sheriff Department - Quality of Life calls  109	258			471	790	568
FIRE - Average EMS Incidents per 1,000 Residents:  FIRE - Average Alarm to Enroute time in minutes:  FIRE - Average Alarm to Arrival time in minutes:  FIRE - Staffed turnout time within 90 seconds (Fire/Rescue) %:  FIRE - Staffed turnout time within 60 seconds (EMS) %:  Sheriff Department - Crime calls  Sheriff Department - Quality of Life calls	183			297	514	312
FIRE - Average Alarm to Enroute time in minutes:  FIRE - Average Alarm to Arrival time in minutes:  FIRE - Staffed turnout time within 90 seconds (Fire/Rescue) %:  FIRE - Staffed turnout time within 60 seconds (EMS) %:  Y  Sheriff Department - Crime calls  Sheriff Department - Quality of Life calls  109	6.65			12.73	23.5	12.71
FIRE - Average Alarm to Arrival time in minutes:  FIRE - Staffed turnout time within 90 seconds (Fire/Rescue) %:  FIRE - Staffed turnout time within 60 seconds (EMS) %:  Sheriff Department - Crime calls  Sheriff Department - Quality of Life calls  109	12.96			23.71	39	31.32
FIRE - Average Alarm to Arrival time in minutes:  FIRE - Staffed turnout time within 90 seconds (Fire/Rescue) %:  FIRE - Staffed turnout time within 60 seconds (EMS) %:  Sheriff Department - Crime calls  Sheriff Department - Quality of Life calls  109	2.91			2.53	n/a	n/a
FIRE - Staffed turnout time within 90 seconds (Fire/Rescue) %:  FIRE - Staffed turnout time within 60 seconds (EMS) %:  Sheriff Department - Crime calls  Sheriff Department - Quality of Life calls  109	8.3			7.935	n/a	n/a
FIRE - Staffed turnout time within 60 seconds (EMS) %:  Sheriff Department - Crime calls  Sheriff Department - Quality of Life calls  109	Υ			Υ	n/a	n/a
Sheriff Department - Crime calls  Sheriff Department - Quality of Life calls  109	Y			Y	n/a	n/a
Sheriff Department - Quality of Life calls 109	74			163	n/a	n/a
·	439	<del> </del>		548	n/a	n/a
Sheriff Department - Traffic Incidents	957			1957	n/a	n/a
FINANCE	337			1337	11/ α	11/α
# of Water customers / billed 3234	3290			6524	12645	11344
# of Sewer customers / billed 2267	2315			4582	8626	7352
# of Stormwater customers / billed 05 acct. (just storm - billed annually after Q4)  0		<u> </u>		0	2095	4817
# of Stormwater customers / billed 01 acct. (both together)  3205		†		6443	4372	5008
PLANNING	0			0445	7372	3000
Code Enforcement - Complaints Received (*updated definitions) 12				37	127	n/a
Code Enforcement - Violaton Cases Closed 1	0 3238			3/		n/a
Zoning and Land Use Questions 153	0 3238 25				ጎስ	· · · · · · · · · · · · · · · · · · ·
Zoning Permits 26	0 3238 25 6			7	56 808	n/a
Land Use Applications and Long Range Planning 19	0 3238 25				808 177	n/a n/a

### **ADMINISTRATION**

Licenses & Permits (Chicken, Bee, Hauler, ROW, Liquor, parking, etc.)

Communications metric (Web, FB, Nextdoor, and newsletters)

Open Recruitments

Positions Filled from Open Recruitments

Council Agenda Items processed in total

Data/Information Requests from all Admin staff (formal and informal requests that require information to be looked up and pulled together for an idividual/company)

#### BUILDING

Value of Commercial/MF Projects Constructed

Value of Residential New Homes Constructed

Total Number of Permits Issued

% permits reviewed within 10 days

Total Permit Revenue/Plan Review Fee

Total Number of Inspections Performed

#### **PUBLIC WORKS**

# of water leaks/breaks from main line -before the meter

# of sewer related issues resulting in non-routine repair

# of weather events affecting streets or stormwater with staff response (plowing, frozed drains, down trees, etc)

# of issues found at the 17 improved Parks for non-routine repair or maintenance (vandalism, damage, down trees, etc.)

Total # of gallons of water pumped from wells per quarter

Average number of commercial/residential complaints per week

#### **PUBLIC SAFETY**

FIRE - Number of Fire/Rescue/EMS Responses: includes all incidents dispatched to the fire department for the period.

FIRE - Number of Fire Inspections: includes all fire inspections recoreded for the period.

FIRE - Average Fire/Rescue Per 1,000 Residents: included fires, rescues, car accidents, public service, and other non medical calls.

FIRE - Average EMS Incidents per 1,000 Residents: included only medical emergency calls dispatched to the fire department.

FIRE - Average Alarm to Enroute time: from reciept of a call to the first unit responding regardless of staffing.

FIRE - Average Alarm to Arrival time: from receipt of a call to the first unit on scene, including Command Vehicles.

FIRE - Turnout time within 90 seconds (Fire/Rescue) %: NFPA Standard 1720 is 90% of the time (for staffed time only).

FIRE - Turnout time within 60 seconds (EMS) %: NFPA Standard 1720 is 90% of the time (for staffed time only).

Sheriff Department - Crime calls (Theft, Drugs, Fraud, Damaged Property, Burglary, Assualt, Court Order Violation, Robbery, Homicide, and Rape)

Sheriff Department - Quality of Life calls (Alarm, animal, citizen assist, Disorderly, Disturbance/noise, Harrasement, Medical, Mental Health/crisis call, Ovrdose, Suspiciose activity, Threats, and Trespassing)

Sheriff Department - Traffic Incidents (DWI, Traffic stops made, Citations Issued, Warnings Issued, Traffic moving violation, Traffic non moving violation, Parking, and MV accident)

# **FINANCE**

Water Customers billed by quarter

Sewer customers billed by quarter

Stormwater customers billed by quarter - 05 accounts only (just stormwater by itself)

Stormwater customers billed by quarter - 01 accounts only (those that have stormwater and city water together)

## PLANNING

Code Enforcement - Complaints Received

\*Note:-complaints aren't always actual confirmaed violations

Code Enforcement - Violaton Cases Closed

Zoning and Land Use Questions

Zoning Permits (signs, cert. of zoning complaince, fence, driveway, deck, etc.)

Land Use Applications and Long Range Planning (future land use, comprehnsive plan, DA, subdivision, etc.) \*Note - Does not double count projects; example: prelim and final is counted as 1 project.