

	1Q 23	2Q 23	3Q 23	4Q 23	2023 YTD	2022	2021
<b>ADMINISTRATION</b>							
Licenses & Permits	12	41			53	147	n/a
Communications metric	48099	52339			100438		n/a
Recruitments Open	8	3			11	88.00%	n/a
Recruitments Closed	4	5			9		
Council Agenda Items processed	108	101			209	470	n/a
Data/Information Requests	15	4			19	470	n/a
<b>BUILDING</b>							
Value of Commercial/MF Projects Constructed	\$2,500,000.00	\$23,844,299.00			\$26,344,299.00	\$25,189,354.00	\$12,547,473.00
Value of Residential New Homes Constructed	\$15,378,814.00	\$20,328,479.00			\$35,707,293.00	\$69,557,246.00	\$100,189,316.00
Total Residential Permits (AT/TD)	47	72			119	200	297
Total Number of Permits Issued	280	674			954	2571	1499
% permits reviewed within 10 days	95%/103,93	156/166, 94%			94.00%	90.00%	Incomplete data
Total Permit Revenue/Plan Review Fee	\$351,144.17	\$641,994.94			\$993,139.11	\$2,403,176.96	\$2,093,835.50
Total Number of Inspections Performed	1406	2519			3925	9377	10060
<b>PUBLIC WORKS</b>							
# of water leaks/breaks from main line	7	4			11	13	n/a
# of sewer related issues	2	0			2	6	n/a
# of weather events affecting streets or stormwater	31	2			33	29	n/a
# of issues found at the 17 improved Parks for non-routine repair or maintenance	6	39			45	85	n/a
Total # of gallons of water pumped from wells per quarter	42,401,000	149,176,000			191,577,000	400,090,000	n/a
Average number of comm/residential complaints per week	3	5			8	4	n/a
<b>PUBLIC SAFETY</b>							
FIRE - Number of Fire/Rescue/EMS Responses:	213	258			471	790	568
FIRE - Number of Fire Inspections:	114	183			297	514	312
FIRE - Average Fire/Rescue Per 1,000 Residents:	6.08	6.65			12.73	23.5	12.71
FIRE - Average EMS Incidents per 1,000 Residents:	10.75	12.96			23.71	39	31.32
FIRE - Average Alarm to Enroute time in minutes:	2.15	2.91			2.53	n/a	n/a
FIRE - Average Alarm to Arrival time in minutes:	7.57	8.3			7.935	n/a	n/a
FIRE - Staffed turnout time within 90 seconds (Fire/Rescue) %:	Y	Y			Y	n/a	n/a
FIRE - Staffed turnout time within 60 seconds (EMS) %:	Y	Y			Y	n/a	n/a
Sheriff Department - Crime calls	89	74			163	n/a	n/a
Sheriff Department - Quality of Life calls	109	439			548	n/a	n/a
Sheriff Department - Traffic Incidents	1000	957			1957	n/a	n/a
<b>FINANCE</b>							
# of Water customers / billed	3234	3290			6524	12645	11344
# of Sewer customers / billed	2267	2315			4582	8626	7352
# of Stormwater customers / billed 05 acct. (just storm - billed annually after Q4)	0	0			0	2095	4817
# of Stormwater customers / billed 01 acct. (both together)	3205	3238			6443	4372	5008
<b>PLANNING</b>							
Code Enforcement - Complaints Received (*updated definitions)	12	25			37	127	n/a
Code Enforcement - Violaton Cases Closed	1	6			7	56	n/a
Zoning and Land Use Questions	153	266			419	808	n/a
Zoning Permits	26	73			99	177	n/a
Land Use Applications and Long Range Planning	19	5			24	38	n/a

<b>ADMINISTRATION</b>
Licenses & Permits (Chicken, Bee, Hauler, ROW, Liquor, parking, etc.)
Communications metric (Web, FB, Nextdoor, and newsletters)
Open Recruitments
Positions Filled from Open Recruitments
Council Agenda Items processed in total
Data/Information Requests from all Admin staff (formal and informal requests that require information to be looked up and pulled together for an individual/company)
<b>BUILDING</b>
Value of Commercial/MF Projects Constructed
Value of Residential New Homes Constructed
Total Number of Permits Issued
% permits reviewed within 10 days
Total Permit Revenue/Plan Review Fee
Total Number of Inspections Performed
<b>PUBLIC WORKS</b>
# of water leaks/breaks from main line -before the meter
# of sewer related issues resulting in non-routine repair
# of weather events affecting streets or stormwater with staff response (plowing, frozed drains, down trees, etc)
# of issues found at the 17 improved Parks for non-routine repair or maintenance (vandalism, damage, down trees, etc.)
Total # of gallons of water pumped from wells per quarter
Average number of commercial/residential complaints per week
<b>PUBLIC SAFETY</b>
FIRE - Number of Fire/Rescue/EMS Responses: includes all incidents dispatched to the fire department for the period.
FIRE - Number of Fire Inspections: includes all fire inspections recoreded for the period.
FIRE - Average Fire/Rescue Per 1,000 Residents: included fires, rescues, car accidents, public service, and other non medical calls.
FIRE - Average EMS Incidents per 1,000 Residents: included only medical emergency calls dispatched to the fire department.
FIRE - Average Alarm to Enroute time: from reciept of a call to the first unit responding regardless of staffing.
FIRE - Average Alarm to Arrival time: from receipt of a call to the first unit on scene, including Command Vehicles.
FIRE - Turnout time within 90 seconds (Fire/Rescue) %: NFPA Standard 1720 is 90% of the time (for staffed time only).
FIRE - Turnout time within 60 seconds (EMS) %: NFPA Standard 1720 is 90% of the time (for staffed time only).
Sheriff Department - Crime calls (Theft, Drugs, Fraud, Damaged Property, Burglary, Assault, Court Order Violation, Robbery,Homicide, and Rape)
Sheriff Department - Quality of Life calls (Alarm, animal, citizen assist, Disorderly, Disturbance/noise, Harrasement, Medical, Mental Health/crisis call, Ovrdose, Suspiciose activity, Threats, and Trespassing)
Sheriff Department - Traffic Incidents (DWI, Traffic stops made, Citations Issued, Warnings Issued, Traffic moving violation, Traffic non moving violation, Parking, and MV accident)
<b>FINANCE</b>
Water Customers billed by quarter
Sewer customers billed by quarter
Stormwater customers billed by quarter - 05 accounts only (just stormwater by itself)
Stormwater customers billed by quarter - 01 accounts only (those that have stormwater and city water together)
<b>PLANNING</b>
Code Enforcement - Complaints Received      *Note:-complaints aren't always actual confirmaed violations
Code Enforcement - Violaton Cases Closed
Zoning and Land Use Questions
Zoning Permits (signs, cert. of zoning complaince, fence, driveway, deck, etc.)
Land Use Applications and Long Range Planning (future land use, comprehnsive plan, DA, subdivision, etc.) *Note - Does not double count projects; example: prelim and final is counted as 1 project.