

green talk



View Bills and Pay Online

It Is Easy, Fast, Secure and GREEN

The City of Mahtomedi is pleased to offer residents the ability to view and pay their utility bills online free of charge. You may also register to receive your utility bills online. The City has selected Payment Service Network (PSN) to process the payments due to the high level of security and convenience they offer. The following guidelines will assist with the options available:

PAYMENT OPTIONS: You may pay by credit card (MasterCard, Visa or Discover) or eCheck (payment from your checking or savings account). You can make an immediate payment, schedule a payment for a specific date, or set up Auto-Pay.

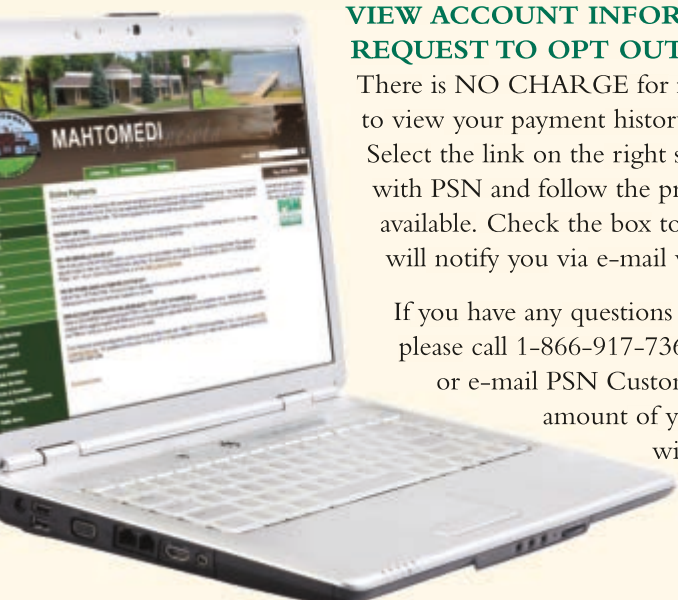
PAY OR VIEW BILLS ONLINE 24/7: View or pay your utility bill charges online via the links on the right sidebar on the City's website www.ci.mahtomedi.mn.us. You will be re-directed to the PSN website to register to pay or view your City of Mahtomedi utility bills. For assistance, call customer service toll free at 1-866-917-7368, Monday-Friday 7 a.m. - 6 p.m. Central Standard Time, or e-mail PSN Customer Services.

PAY BY PHONE USING AUTOMATED SYSTEM 24/7: Call toll free 1-877-885-7968. Follow prompts to register and set up payment options with PSN. You will need your City of Mahtomedi utility account number and name as it appears on your bill.

VIEW ACCOUNT INFORMATION ONLINE/ REQUEST TO OPT OUT OF PAPER BILLS:

There is NO CHARGE for registering with PSN to view your payment history online or view your bills online. Select the link on the right sidebar of this page to register with PSN and follow the prompts to select the FREE options available. Check the box to go to paperless, and PSN will notify you via e-mail when your bill is ready.

If you have any questions regarding online payments or bills please call 1-866-917-7368 Monday-Friday 7 a.m. - 6 p.m. or e-mail PSN Customer Services. For questions on the amount of your bill or to report a problem with your water service, please call Mahtomedi City Hall at 651-426-3344.



GreenStep City

The City of Mahtomedi currently participates in the Minnesota GreenStep Cities program, a voluntary challenge assistance and recognition program to help cities achieve their sustainability goals. As part of an ongoing effort to improve sustainability in Mahtomedi, the City has completed various actions associated with 28 best practices that fall under several categories, including buildings and lighting, land use, transportation, environmental management, and economic and community development. The City strives to be a leader in the field of sustainability and is working to achieve the next level of recognition prior to the next review period. To learn more about the program and actions completed by the City, visit <http://greenstep.pca.state.mn.us/>.

Utility Rate Increase Effective January 1, 2013

Utility rates have increased in the water, sewer and stormwater utility funds as approved in the 2013 Budget. These increases are needed to support necessary capital improvements and repairs needed to the systems. The new rates are:

Residential Water Rates:

The water rate structure is made up of two components; the fixed demand charge per quarter and the tiered usage charge.

The residential single family Water Demand Charge for water has increased from \$12.74 per quarter to \$13.25.

The residential water usage charge increased to:

- Tier 1: 0-50 Units (100 cubic feet per unit or 0-37,000 gallons) \$2.08
- Tier 2: 51-75 Units (37,501-56,250 gallons) \$2.49
- Tier 3: Over 75 Units (Over 56,250 gallons) \$3.10

Commercial, irrigation and multi-family customers also have separate tiered structures designed to promote water conservation for their types of usage.

Residential Sewer Rates:

- Sewer Demand Charge increased from \$9.52 to \$10.47 per quarter.
- Sewer Usage Charge increased from \$3.59 per unit (100 cubic feet) to \$3.95
- Non-metered sewer service charge increased from \$91.99 to \$101.19 per quarter

Residential Stormwater Charges

- Single Family dwelling unit fee increased from \$13.29 to \$13.82 per quarter.

Residential Recycling Rate

- Recycling Charge fee increased from \$7.17 to \$7.27 per quarter.

Watering Restrictions

From May 1 to September 30 the use of the City water supply system for lawn and garden sprinkling, irrigation, or other non-potable uses is **prohibited between the hours of 11:00 a.m. and 6:00 p.m.** and is **limited to an odd-even schedule** corresponding to the property address. During this time residents with even-numbered addresses may water only on even-numbered days and residents with odd-numbered addresses may water only on odd-numbered days. It should be noted that the watering restriction does not apply to activities such as washing your vehicle on a Saturday afternoon. Even so, if you can wash your car in the evening or morning, it will help conserve water. It is also wise to have a spray nozzle on the hose while washing the vehicle to minimize the water that flows into the storm sewers.



Recycling Information

Mahtomedi residents utilize the single sort recycling service with Waste Management. Single sort recycling allows all recyclables to be placed in a single container rather than being bagged and separated. Recycling is collected every other week on the Monday of your collection week. You can order an additional green with gold lid recycling container by calling the Waste Management Customer Service Department at 952-890-1100. Be sure to stipulate that we have the single sort system here in Mahtomedi.

The following are recyclable items: magazines, office paper, brown paper bags, newspaper, paperboard, junk mail, phone books, paper cardboard, dairy and juice containers, aluminum cans, tin or steel cans, glass bottles and jars, cardboard, and plastic bottles, containers, lids and tubs #1 – 7.

A BIG Thank You for Extra Efforts in Recycling!

The City would like to send a special thank you to the **Kamperschroer Family on Wedgewood Drive** and the **Mieloch Family on Eastgate Parkway** for their extra efforts in recycling. Keep up the good work! For their extra effort, these families may stop in at City Hall and pick up a free *Reduce, Reuse, Recycle* water bottle. Each quarter we will pick two families to acknowledge.



Water Conservation at Home – In the Kitchen

- Don't let the faucet run when you scrub vegetables or prepare other foods. Put a stopper in the sink instead.
- Don't bother rinsing the dishes in the sink before you put them in the dishwasher. Scrape them clean and let the machine do the rest.